



## Program Reviews: Peer Review and Avoiding Conflict of Interest

Members of the International Review Committee from Singapore:

- Dr. Roy Kan and Dr. Llewellyn Lee, NHG
- Dr. Sally Ho, Sing Health Dr. Sophia Archuleta, NUHS



## International Review Committee July 2017





## **International Medicine-based Review Committee**

Duke

## Maha Al Fahim Sophia Archuleta, vici James Arrighi, chair Sally Ho Halah Ibrahim Steven Ludwig Sandra G.B. Sexson David Turner Salah Zeineldine

### Abu Dhabi Singapore US Singapore Abu Dhabi US US US Lebanon

## Sheikh Khalifa Medical City NUHS Brown University Singapore Health New York Univ., Abu Dhabi Children's Hosp of Philadelphia

FM/DIO IM/ID IM/Card/DIO FM Peds/DIO Medical College of Georgia Psych Peds American University Beirut



## **International Medicine-based Review Committee**

- · Family Medicine
- · Internal Medicine and Internal Medicine subspecialties
- Neurology
- Pediatrics and Pediatric subspecialties
- Psychiatry
- Dermatology





## International Surgical/Hospital-based Review Committee

- Anesthesiology
- Emergency Medicine
- General Surgery
- Obstetrics Gynecology
- Ophthalmology
- Orthopaedic Surgery
- Otolaryngology
- Pathology
- Preventive
- Medicine
- Radiology
- Transitional Year
- Urology



## International Review Committee Responsibilities

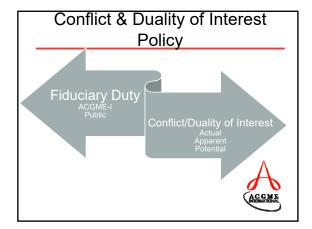
- Full Committee
  - Review ACGME-I policies and procedures
  - Review ACGME-I accreditation standards
    - New specialties and subspecialties
    - Revisions of existing requirements
  - Approves new Review Committee members
- Each specialty-specific committee reviews programs in their area of expertise

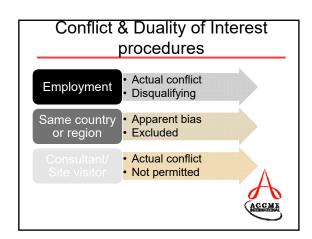
## International Review Committee Policies and Procedures

Important policies and procedures

- 1. Confidentiality
- 2. Conflict of Interest
- 3. Duality of Interest







## International Review Committee members **CANNOT**

- Serve as a site visitor, mock site visitor (consultant) to any ACGME-I-accredited program or sponsoring institution during their time on the Committee;
- Discuss any information related to institutional or program reviews that occurred during their time on the Committee; or
- Disclose any of the discussion that takes place during program reviews or the business meeting.

## NAS-I Singapore: What are the Practical Implications for MY Program?

James A. Arrighi, M.D. John R. Potts, III, M.D.

13-14 September 2017



## **Disclosures**

### Dr. Arrighi

- · Noninvasive cardiologist
- · Recovering program director
- DIO Brown University/Rhode Island Hospital
- · Past Chair, ACGME RC-Internal Medicine
- · Chair, ACGME-I Medicine Based RC
- · No financial conflicts



## **Disclosures**

## Dr. Potts

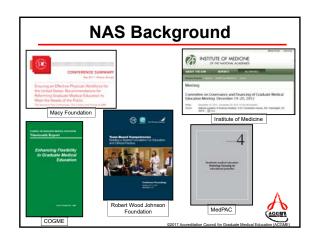
- General Surgery
- · Recovering program director
- Recovering DIO
- Past member, ACGME-I Review Committee
- · Senior VP, Surgical Accreditation ACGME
- · No financial conflicts



## **Objectives**

- · NAS: Background, rationale and goals
- · What is new or different in NAS
- · Screening elements: Derivation and use
- RC process in NAS
- Preview the seven-year self-study





# THE NEW ENGLAND JOUENAL of MEDICINE SPECIAL REPORT The Next GME Accreditation System — Rationale and Benefits Thomas, J. Nasca, M.O., MAC.F., legal Prilaber, P.O., M.D., M.D., and Timothy England, P.D., M.D., M.D., and Timothy England, M.D., and Timothy

## **NAS Background**

- GME is a public trust
- ACGME accountable to the public



## **NAS Background**

- Patients & payers expect doctors to be:
  - · Health information technology literate
  - Able to use HIT to improve care
  - · Sensitive to cost-effective care
  - · Involve patients in their own care



## **NAS Background**

- Public expects GME to produce doctors who:
  - Possess these skills, and
  - · Requisite clinical and professional attributes



## **NAS Background**

- ACGME established 1981
- · Major issues faced:
  - Emergence of formal subspecialty training
  - · Variability in quality of resident training



## **NAS Background**

- ACGME response emphasized:
  - Program structure
  - · Increase in quality & quantity of formal teaching
  - Balance between service and education
  - Resident evaluation & feedback
  - · Financial & benefit support for trainees



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## **NAS Background**

- Efforts rewarding by many measures
- But:
  - · Program requirements increasingly prescriptive
  - · Innovation squelched
  - PDs have become "Process Developers"\*

\*Karen Horvath, M.D.



## **NAS Goals**

- Help produce physicians for 21<sup>st</sup> century
- Accredit programs based on outcomes
- Provide public accountability for outcomes
- Reduce administrative burden of accreditation



## What's Different?

Periodic vs Annual

**Assessment and Feedback** 



# Rules Rules Corresponding Questions "Correct or Incorrect" Answer Citations and Accreditation Decision "Cycle Length" (1-5 years)



## What's Different in Program Requirements

- Minimal change to program requirements
  - · No mid-cycle "Internal Review" required
- Requirements related to program evaluation, curriculum, etc are unchanged
- Requirements revised every ten years



## **What's Different in Review Process**

- Programs reviewed (at least) annually by RC
- · Programs notified of status annually
- Site visits performed as needed based on review of data elements
- Feedback provided annual in form of status, citations, areas for improvement

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### What's Different in Review Process

Types of site visits:

- Focused site visits for an "issue" Performed as needed by RC
- · Full site visit
- · Seven-year accreditation review

Visit Performed as regular component of NAS



## **Focused Site Visits**

- Assesses selected aspects of a program and may be used:
  - to address *potential* problems identified during review of annually submitted data;
  - to diagnose factors underlying deterioration in a program's performance;
  - to evaluate a complaint against a program
- Minimum 30 day notification
- Minimal document preparation



## **Full Site Visits**

- · Application for new program
- · At end of the Initial Accreditation period
- For established programs, when RC identifies major issues or concerns
- · Minimum 60 day notification
- Minimal document preparation

Program is assessed for compliance with all PR's



## What Leads to a Site Visit? Multiple and/or serious indicators Prior Warning or Probation Full Lack of Clarity / Confusion

## 7-year Accreditation Review Visit

- · Scheduled well in advance
- Full compliance visit
- · Minimal document preparation
- Conducted 18 to 24 months following submission of self-study



### What's Different in Review Process

In addition to the accreditation status, feedback from RC is given in form of:

- Citations
- Areas for improvement

Intention is to help program improve, NOT as a punitive measure.

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## **Citations**

- · Identify areas of non-compliance
- · Each is linked to a program requirement
- · Response to each citation required in ADS
- RC will assess annually to determine whether citation can be resolved based on:
  - New data (e.g. annual ADS update, progress report)
  - · Site visit report

Goal: To resolve citation quickly!

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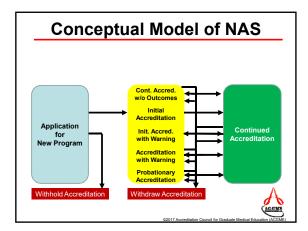


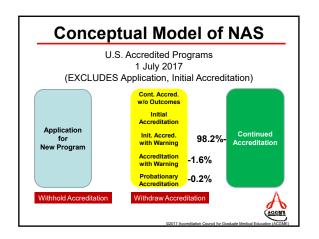
## Areas for Improvement (AFI's)

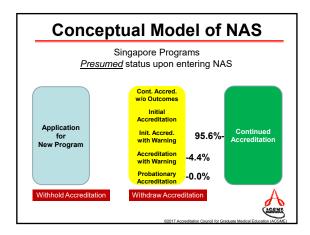
- · May or may not be tied to specific PR
- · Examples:
  - · Isolated finding (i.e., on Resident Survey)
  - · Concerning trend toward non-compliance
  - First time non-compliance with non-critical PR
- Program expected to monitor/correct AFI
- · Written response by program not required
- · Will be tracked by RC



# Application for New Program Withhold Accreditation Withdraw Accreditation Withdraw Accreditation Withdraw Accreditation Withdraw Accreditation







## **Letter of Notification**

- · Accreditation Status
- +/- citations
- +/- areas for improvement (AFI)



## **Program Status in NAS-I**

- New programs
  - Applicant
  - · Initial Accreditation
  - · Initial Accreditation with Warning



## **Program Status in NAS-I**

- · Existing programs
  - · Continued Accreditation
  - · Continued Accreditation without Outcomes
  - · Continued Accreditation with Warning
  - Probationary Accreditation
  - · Withdrawal of Accreditation



## Data Reviewed Annually by RC

- Annual ADS Update
  - Program Characteristics Structure & resources
  - Program Changes PD / core faculty / residents
  - · Scholarly Activity Faculty and residents
  - · Omission of data
  - Block schedule
- Resident Survey
- Faculty Survey
- Clinical Experience Case logs
- Board Pass Rate aggregated data



## Note!

The Data Analysis Team has not yet determined:

- How board certification exam pass rates will be implemented in Singapore
- 2. How clinical experience data / case logs will be assessed in screening programs



## Other Data Reviewed by RC

· 7-year accreditation review visit



## Data NOT Used in Accreditation

- Milestones
- Self-study



## **Using Data Elements in NAS-I**

- Exploratory data analysis
  - · Factor analyses and correlational work
  - · Creation of predictors
    - Composite scores

Case Logs, Resident Survey, Faculty Surveys

- Identification of data elements that were predictive of program success or failure
- Goal: Distill data to create "pass / fail" predictors



## What are "Indicators"?

- Data that:
- · Can be gathered easily on an annual basis
- · Is meaningful from educational perspective
- · Is meaningful from accreditation perspective
- · Correlates with previous accreditation decisions
- Can be assigned a binary "pass-fail" cut point
- When combined with other indicators, can identify a subset of programs at high risk for significant accreditation concerns

Programs With out Problems

Programs With Problems

NOTE: ACGME has relatively few programs of concern

Cut point chosen to optimize sensitivity

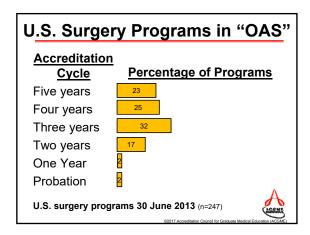
Minimizing false negatives,

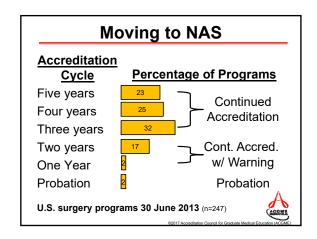
•Necessarily increasing false positives

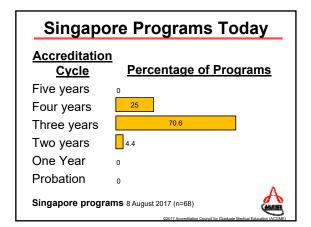
## Indicators are screening tools

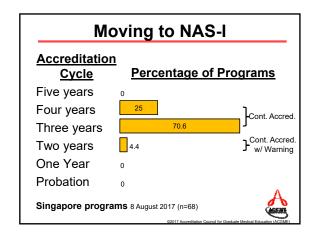
- They can be based on single standards, a group of standards, or be more stringent than standards († false +; \u225 false -).
- Failed indicators <u>only</u> cause RC to <u>look</u> at the program.
- Indicators likely identifying issues that would not have been noted in the episodic review of programs.
- In US, the utility of using screening parameters to identify problem programs have been confirmed by recent RC decisions.

AGC:

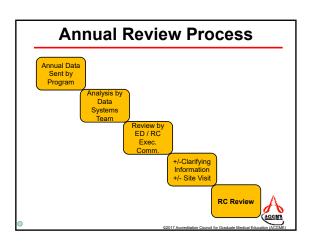


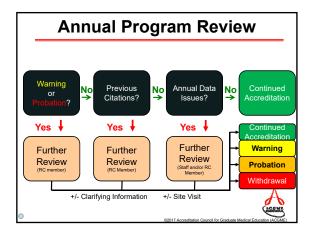






# Role of the RC in NAS-I Use data to identify potential/real problems Gather other information, as needed Provide feedback to programs Allow programs to rapidly improve Monitor program improvement





## **Clarifying Information**

- Question(s) raised by:
  - · Response to citation
  - · Review of annual data
  - Some other source
- Put to program in writing from ED
- · Deadline for response
- Opportunity for program to answer question(s) of the RC before being actually reviewed

ASSMI

## **Practical Issues: Residents**

- This is a program accreditation system
- · Little direct effect on you or your learning



## Practical Issues: Program [Director]

- · Be sure to meet reporting deadlines
  - · ADS Annual Update
  - · Resident operative logs
- · Carefully check ADS Annual Update
  - Your program is speaking directly to the RC!
- ACGME surveys remain an important data element



## **Good Practice for Annual Update**

- Utilize "Major Changes/Updates" section to communicate with the RC
  - You have identified an "issue" through the APE
    - Resident Survey
    - Case Logs
    - Attrition
  - Steps you are taking to correct the "issue"
  - · Helps RC understand context if indicator fails
  - · May mitigate RC action
- · Link your APE to your ADS update



The Self-Study and The 7-Year Accreditation Review Visit



## 7-Year Accreditation Review Visit

- · Some really important notes:
  - 1. First self-study scheduled in Singapore 2020
  - 2. Different than periodic accreditation visit
    - · Self-study process
    - · Self-study visit
    - · Seven-year accreditation compliance visit
  - 3. Still very much a work progress



## Self-Study: Why?

- Accreditation Model:
  - · Minimum standards
  - Substantial compliance
- · Continued Accreditation
  - 98.2% U.S. programs
  - 96.6% Singapore programs (presumed)

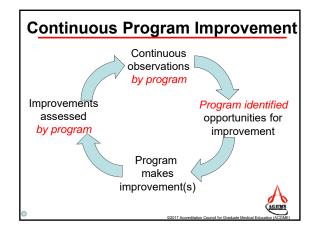


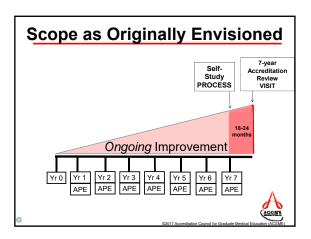
## **Questions**

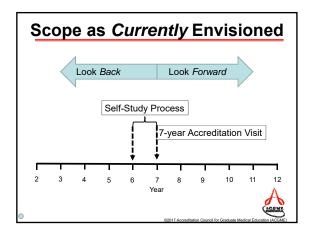
- What can drive a program beyond meeting minimum standards?
- How can a program distinguish itself?
- How can the training in a specialty (as a whole) move to excellence if the data demonstrates only meeting minimum standards?











## **Elements of the Self-Study**

- Program aims
- SVOT/SLOT analysis
- Three to four-year look back
- Three to four-year look forward



## **Program Aims**

- · What is our mission?
  - How do we differentiate ourselves?
  - What do we need to improve?
  - What do we want to improve?
  - · What are the improvement priorities?



## **Program Aims**

- · Relevant considerations:
  - Who are our residents / fellows?
  - What do try to prepare them for?
  - Is that what they ultimately do?



## **Program Aims**

- · Sources of input:
  - · Residents / fellows
  - Faculty
  - Institutional leaders
  - · External stakeholders



## **Program Aims**

Ultimate goal:
 Intentionality in program design



## SVOT / SLOT Analysis

- · Assessment of internal factors
  - Strengths
  - Areas for improvement
- Assessment of external context
  - Opportunities
  - Threats



## Three to Four-Year Look Back

- · What changes occurred?
  - · What changed for the better?
  - What changes were not so positive?
  - · Were they planned & carried out?
  - Were they unplanned?
- What planned changes did not occur?
  - Why?
  - Are those changes still desirable?



## Three to Four-Year Look Forward

- · What changes are desired?
  - · How should they be prioritized?
- What will take this program "to the next level?



## **The Self-Study Process**

- PEC + others
- Data gathering
  - · Annual Program Evaluations
  - Surveys
  - Information from ACGME
  - Information from other sources



## **The Self-Study Process**

- Write draft
- Circulate
- · Gather feedback
- Re-write
- · Arrive at consensus



## The Self-Study Summary

- < 2800 words for core program</li>
- · Sections:
  - Aims
  - Program strengths, opportunities, threats
  - · Five-year look back
  - · Five-year look forward
  - · Description of self-study process
- · Uploaded through ADS



## **Self-Study**

- Programs notified ~ 1 year before due
- Site visit scheduled 18 to 24 months later
- Program submits "Summary of Achievements"
  - <u><</u> 1500 words
  - Key strengths
  - Program improvements based on self-study
- One visit; Two purposes
  - Review self-study
  - Seven year accreditation compliance visit

ACCMX Education (ACGME)

## Thank you!!!



ACGME-I Staff and Members of the Review Committees